**Banyan Tree & Pavilion Hotel**

**Kuala Lumpur**

**QA’s**

**Q1.    What are the dining options available at Banyan Tree Kula Lumpur ? Ans.**  Enjoy a feast for the senses high above the city with a western dining venue, a rooftop bar, a wine lounge, a bakery andin-room dining service.

**1. Bake by Banyan Tree** – located at the lobby, Bake by Banyan Tree offers a range of fine patisserie and artisan breads. It is the ideal place to savour a quiet bite and enjoy specialty beverages. **2. Altitude** – located on Level 53, Altitude offers a serene setting for morning coffee, light lunch, exquisite afternoon tea and sommelier's handpicked wines and craft beers, paired perfectly with a curated casual menu for a wonderful evening. **3. Horizon Grill** – an all-day dining venue offering hearty a la carte breakfast, executive lunch to epicurean dinner menu with succulent seafood and premium steaks. Located on Level 58, it comes with panoramic views of the iconic PETRONAS Twin Towers and Kuala Lumpur Tower **4. Vertigo** – a rooftop bar located on Level 59 offering breathtaking views of the city skyline.

**Q2. What are the different room category in Banyan Tree Kuala Lumpur ?**

**Ans**. Standing tall and elegant at 60-storeys, Banyan Tree Kuala Lumpur offers 55 exquisite rooms and suites designed with contemporary flair. Refined and spacious, each of the seven room categories - from the Banyan Retreat room to the Banyan

Tree Suite - is designed to bring comfort to those seeking a true Sanctuary for the Senses.

**Room Type Number of Units Area (sqm)**

Banyan Retreat 14nos, 51-63sqm

Signature Banyan Retreat 15nos, 63-67sqm

Signature Sky Retreat 18nos, 54-67sqm

Sky Suite 4nos, 62sqm

Sanctuary Suite 2nos, 90sqm

Sky Sanctuary Suite 1nos, 116sqm

Banyan Tree Suite 1nos

**Q3.Where is Banyan Tree Kuala Lumpur situated?**  **Ans.** From Kuala Lumpur International Airport/KLIA (KUL), The hotel is located 60 kilometres from the airport, and takes about 1 hour by hotel limousine. We recommend you to book the hotel limousine at least one day in advance. Alternatively, you can also hop on the KLIA Express, which takes 28 minutes to the KL Central, the transit hub in the city. From KL Central, grab a car to the hotel (about 20 minutes)

**Q4. Which is the nearest landmark to BanyanTree Kuala Lumpur Hotel? Ans. To PETRONAS Twin Towers/KLCC (Kuala Lumpur Convention Centre)**The KL landmark towers and the convention centre is located 2.6 kilometres from the hotel. Walk for about 20 minutes from the Bukit Bin tang - KLCC pedestrian bridge, or around 10 minutes by car.

**Q5. How far is Pavilion shopping centre from Banyan Tree? Ans**. The large shopping mall is conveniently located 100 metres from the hotel. Find all the top brands in one place, only 5-minute walk from the lobby.

**Q6.How many meeting & Boardroom does banyan tree Kula Lumpur have?**

1. **Board Room 1**.

Board Room Setup 12pax

Ceiling Height 3.7m

Size: 45sqm/ 484 sqft.

1. **Board Room 2**

Ceiling Height 3.7m

Size: 45sqm/ 484 sqft.

Round Table 3opax

Class Room: 15pax

Theatre: 30pax

U Shape: 15pax

Board Room: 12pax

Free Standing: 35pax

1. **Signature Room**

Ceiling Height 3.7m

Size 90sqm/ 969sqft

**Q7.**  **Where is Pavilion Hotel Kuala Lumpur situated? Ans.** Strategically located in Kuala Lumpur, the capital of Malaysia, Pavilion Hotel Kuala Lumpur Managed by Banyan Tree is a 45-minute drive from the Kuala Lumpur International Airport and accessible to key attractions and shopping areas in the city. Pavilion Hotel Kuala Lumpur offers understated warmth, impeccable service and unrivalled experiences.

**Q8. What are the dining options at Pavilion Hotel Kuala Lumpur? Ans.** Expect to have taste buds pampered as tantalising food is served at our dining venues. • The Courtyard – located on Level 8 with courtyard views, this dining venue offers flavourful Malaysian cuisine. • Ebisu – located on Level 8, this dining venue will feature a unique statement of fusion Japanese cuisine. • Whisky Cove – located on Level 7M, this bar will feature whiskies from around the world including blends.

**Q9. Where is Pavilion Hotel Kuala Lumpur Situated?**

**Ans.** Strategically located in Kuala Lumpur, the capital of Malaysia, Pavilion Hotel Kuala Lumpur Managed by Banyan Tree is a 45-minute drive from the Kuala Lumpur International Airport and accessible to key attractions and shopping areas in the city. Pavilion Hotel Kuala Lumpur offers understated warmth, impeccable service and unrivalled experiences

**Q10. How many meeting & banquet room facilities Pavilion Hotel Kuala Lumpur have?** **Ans**. Experience a comprehensive suite of facilities and impeccable service at Pavilion Hotel Kuala Lumpur.

• Banquet Halls and Meeting Rooms – with a total event space measuring 1298 sqm, Pavilion Hotel Kuala Lumpur offers a ballroom that can accommodate up to 500 persons, a unique multi-event venue that sits 120 persons in banquet setting, while five other fully-equipped meeting rooms can accommodate 40 persons per room.

**Q11. What are the activities at Pavilion Hotel?**

**Ans.** Activities are as follows.

• Banyan Tree Spa – indulge and be pampered at the award-winning Banyan Tree Spa where all spa therapists undergo a minimum of 350 hours of training at the renowned Banyan Tree Spa Academy.

• Banyan Tree Retail Shop – with an enchanting collection of handicrafts, resort apparel and signature spa amenities, you will find wonderful mementos to relive the Banyan Tree experience in the privacy of your home.

• Club Lounge – located on Level 14, delight in snacks, refreshments or cocktails while admiring the view.

• Rooftop Infinity Pool – offering a panoramic skyline view of the city from Level 18, guests can relax and unwind.

• Sky Gym – aptly named, the Sky Gym is located on Level 18, offering a magnificent view while working out.

**Q12. What is the different category of rooms at Pavilion Hotel? Ans**. With 13 floors, the city oasis features 325 rooms and suites, each filled with its own unique charm for the discerning traveller who seeks a refined urban getaway. Positioned above the six-storey high, award-winning Pavilion Kuala Lumpur and the Couture Precinct extension, convenience is just an elevator away. Experience a comprehensive suite of facilities and impeccable service at Pavilion Hotel Kuala Lumpur.

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| **Room Type** | **Number of Units** | **Area (sqm)** |
| City Oasis | 115 | 32-38 |
| Courtyard Oasis | 60 | 38-43 |
| Grand Oasis | 45 | 42-60 |
| Club City Oasis | 60 | 32-49 |
| Club Grand Oasis | 19 | 42-60 |
| Urban Studio | 16 | 64-72 |
| Urban Suite | 8 | 72-76 |
| Pavilion Suite | 1 | 113 |
| Presidential Suite | 1 | 319 |